



PRESENTED BY



# 2021 Rider and Volunteer Manual

[CourageTours.org](https://CourageTours.org)



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**July 17, 2021**  
**CourageTours.org**



# General Information

## Tour Information Number 720-777-7499

This line is for messages or general tour information only.

**This number is NOT for emergency use.**

In a life-threatening emergency, call 911, then notify Medical Supervisor, Jason Kotas 303-746-5583.

## Tour Information

A Tour Information Booth will be staffed Friday evening from 4-8pm inside the Copper Conference Center. Please call 720-777-7499 if you have questions outside of that time.

## Merchandise Booth

Be sure to stop by the Merchandise Booth and buy your 2021 Courage Classic apparel benefiting Children's Hospital Colorado!

**Friday: 4 - 8 p.m.** - Primal Tent outside Copper Conference Center

**Saturday: noon - 6 p.m.** - Primal Tent outside Copper Conference Center



# Rider Information



## Copper Mountain Free Shuttles

Resort Shuttle Service, including to/from East Village and Alpine Lot, is available on Friday from 3 - 9 p.m. and Saturday from 7 a.m. - 10 p.m. Shuttles run approximately every 15 to 20 minutes.

## Team Photos

Check with your team captain for your team photo time. You will be notified by email when they are posted with a link to download.

## Rider Check-In

Most rider and all volunteer packets have been mailed before the tour. Bring this packet with your wristband, helmet and bike stickers to the tour, and you can bypass rider check-in. If you forget anything or need to pick up your packet at the tour, please visit us:

**Friday, July 16 - 4 - 8 p.m.** - Copper Conference Center (upper level)

**Saturday, July 17 - 5:30 - 7:30 a.m.** - Copper Conference Center (upper level)

## Copper Lodging Check-In

The lodging check-in building is located on the right side of Copper Road as you drive into the resort. Please check in at the front desk to pick up your room key and parking pass. Your room will be ready by 4 p.m.



# Rider Information

## Wristband

In your rider or volunteer packet, you will receive your wristband, which will act as your tour ID and meal ticket for breakfast (at Copper), lunch (on-route) and the Finish Line BBQ (at Copper). **Please wear your wristband for the duration of the tour.** Should you lose your wristband or have it become detached, please visit Courage Classic check-in to receive a replacement (photo ID is required to replace your wristband).

## Helmet and Bike Number

Riders will also receive a helmet number and bike number sticker. Your numbers are required to be affixed to your property during the tour. In case of emergency, we will use these numbers to locate your bike and helmet. And if you use our sag wagon service, your bike will be easier to identify.

## Merchandise

Tour merchandise can be purchased online at [Bit.ly/courageclassicmerch](https://bit.ly/courageclassicmerch). Limited merchandise will be available for purchase at the tour. All award merchandise will be mailed after the tour.

## Late Check-out

Guests may call the front desk after 6:30 p.m. the night before their scheduled check-out to request a late check-out time. If that unit is not reserved for the next night, Copper will extend checkout to 12 p.m. at no charge. A 1 p.m. check-out is \$20 and 2 p.m. checkout is \$40.

Garage access is permitted for guests until 2 p.m. day of checkout.

Limited luggage storage may be available at lodging check-in building.

## Dining at the Tour

Your rider registration includes breakfast, stocked aid stations, on-course lunch, and BBQ at the finish line. Please check the schedule on pages 13-15 for more details.

## Rules of the Road

Cycling safely and considerately is vital to ensuring the safety of other riders as well as your enjoyment of the tour. The future of cycling events in Colorado depends on your cooperation with the rules below. Courage Classic is a tour conducted on roads with vehicular traffic. Roads include both marked and unmarked hazards. Though we go to great lengths to make the ride as safe as possible, always remember that safety is your responsibility and follow these rules when riding:

- **Courage Classic is a tour, not a race.** We welcome riders of all skill levels, including families with small children. Please be aware and considerate of others throughout the route.
- Wear a helmet at all times: **NO EXCEPTIONS.**
- Carry ID and relevant medical information.
- **Headphones and ear buds are prohibited.**
- Rules of the road apply; cyclists have the same rights and duties as drivers of other vehicles.
- Ride single file where necessary, with a maximum of two abreast when conditions allow; do not impede traffic.
- Ride as far right as reasonable.
- Obey all traffic lights, signs and regulations.
- Pass on the left only, and announce your presence with "Passing," "Hello," or "On your left." Do not pass if you see a double yellow line.
- Use hand signals to indicate any road hazards, stops, slowing, right and left turns.
- Pack snacks, water and weather gear.
- Respect other riders, volunteers, host communities, motorists, pedestrians, law enforcement and the environment.

**Please note: We reserve the right to close the course at any time due to weather, safety or other emergencies. If you are riding with children, please review our helmet rules and sag wagon information.**

# Rider Information

## Tour Support

### Medical Attention

If you feel dizzy, sore, excessively tired or if you have an injury, medical volunteers are available at all aid stations, along the route as biking and motor medics, and at the finish line. Medical volunteers offer basic first-aid services. For more severe injuries, they are in contact with emergency medical services. If you need acetaminophen or ibuprofen, please bring it with you on your ride or be prepared to sign a release at the aid station.

### Aid Stations

Aid stations are located throughout the route. Check your route map for exact locations. Each aid station is staffed by volunteers and will offer food, hydration and bathrooms, as well as medical and mechanical support. Please keep your bike off the side of the road when stopping.

### Sag Wagons

If you (and your bike) need a lift up a hill to the next aid station or to the finish line, sag wagons (vans with bike racks) are located throughout the course each day. To catch a ride, you will need to be on a road (versus a bike path) or at an aid station. Pull your bike off the road to a safe spot, and flag down the approaching sag van. Your route map will help you identify the best places to find sag wagons.

**Please note:** masks are required in sag wagons. Riders with trailers and tandem bikes may wait longer for a sag van due to space limitations. Riders with children who need a car seat are required to wait for our van outfitted with car seats.

The sag wagon stop before Vail Pass has a high volume of need, so your patience is appreciated. Sag wagons at this location transport riders to Vail Pass Rest Stop Aid Station at the top of Vail Pass, not to Copper Mountain Resort. At Vail Pass Rest Stop, riders can choose to complete the ride or wait for another sag van to take them to Copper Mountain.

## Bicycle Repairs

Mechanics from sponsoring bike shops are at the finish line and aid stations along the course to help riders with bike repairs. If a fix requires a fee, please coordinate directly with the bike shop for payment. Be sure to thank your mechanic for supporting Courage Classic!

## Emergency Phone

- If a participant needs medical attention, please use your cell phone to call: Medical Supervisor, Jason Kotas 303-746-5583.
- In a life-threatening emergency, call 911, then notify Jason Kotas.



# Volunteer Information

Thank you for volunteering your time and talents to **Courage Classic**. **More than 250 volunteers support our tour, and we simply could not do it without your help!**

All volunteers will receive their tour assignment, t-shirt, and wristband in the mail the week prior to the event. Please make sure you bring all items with you to your assignment.

If you have secured housing and are staying at Copper Mountain Resort, please check in at the lodging building off Copper Road to get your room key. If Copper does not provide you with a parking spot at check-in, please park in the Alpine Lot (the first lot to the left as you enter Copper Mountain). Shuttles run from Alpine Lot to Ten Mile Circle approximately every 15–20 minutes. See each day's shuttle hours on the schedule.

## Volunteer Wristband

You will receive your wristband in your mailed packet. The band acts as your tour ID and meal ticket, so **please wear your wristband for the duration of the tour.**

## Meals

As a Courage Classic volunteer, you are provided with breakfast and lunch on Saturday, and dinner if you are volunteering Friday evening. Grab-and-go breakfast will be served in the Jack's Slopeside Grill next to Copper's Conference Center. Lunch will be delivered to you on course. Please join us after the tour for our Finish Line BBQ Celebration! See full details in event schedule.

## Medical Service

Medical volunteers wear red medic jerseys or t-shirts and are available at each aid station, along the route as biking/motor medics and at the Finish Line. They are equipped with first-aid items and are in contact with emergency services for more severe injuries. If a rider needs medical attention, please use your cell phone to call Medical Supervisor, Jason Kotas, 303-746-5583. In the event of a life-threatening emergency, call 911, then notify Jason Kotas.

## Restrooms on Course

Aid stations are each equipped with port-a-potties. If you're a marshal, watch for the mobile port-a-potty (on the back of a truck), which will come to you.

## Have Fun – Get Creative!

Courage Classic volunteers wear costumes, Hawaiian-style leis and funny hats, and bring noisemakers (cowbells, horns) and pompoms to encourage riders along the route. Feel free to be creative as long as your outfit doesn't interfere with your assigned duties and is appropriate for a family-oriented event.

**Please note:** Volunteers must be at least 18 years old to volunteer on-course.



## What to Bring to Your Volunteer Assignment

Please wear comfortable shoes and weather-appropriate clothing to your volunteer assignment. You'll also want to pack a bag containing the following items:

- Tour manual  
*(On your phone or print at home)*
- Water bottle/hydration
- A small cooler with snacks and drink
- Sun protection (sunscreen, sunglasses, hat)
- Lip balm, bug repellent
- Pain reliever
- Layers for warmth (early morning shifts can be chilly)
- Rain gear
- A watch
- Folding chair
- Umbrella
- Cell phone/car charger
- Enthusiasm... Excitement... Energy!



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 Share photos from your journey on Instagram  
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## DAY-BY-DAY SCHEDULE START HERE

### FRIDAY Copper Mountain Resort

Time	Event	Location	Details
10 a.m. – 5 p.m.	Copper Mountain Resort Summer Activities	Copper Mountain Resort	Summer Activity Day Pass Retail: \$79.00 Online: \$59.00 if purchased at least one day in advance of arrival. The Summer Activity Day Pass is valid for one day and includes: Unlimited scenic chairlift on Eagle, bumper boats, and climbing wall. (2) Runs on Wreckangle, (2) Rides on Quad jump, (1) Coaster ride (1) Go Kart (2) Zip Lines Equipment haul for an upgraded fee.
3–9 p.m.	Shuttle Service	Village Loop including Alpine Lot	A free shuttle runs approximately every 15–20 minutes.
4–8 p.m.	Courage Classic Check-in	Conference Center (upper level)	Most rider and volunteer packets were mailed before the tour. Forgot or still need yours? Stop by check-in for a new wristband, helmet, and bike sticker.
4–8 p.m.	Courage Classic Happy Hour	Downhill Duke's and Brews & Tunes	Enjoy a complimentary beer or soda with Courage Classic riders, volunteers and staff. Show your wristband at the drink ticket table.
4 p.m.	Lodging Check-in	Copper Mountain Lodging Check-in	Check in at Copper Lodging on the right side of Copper Road. You will receive your key and parking pass. Your room/condo will be ready by 4 p.m.
4:30–6:30 p.m.	Brews & Tunes	Eagle's Landing (formerly called Burning Stones Plaza)	Live music by Mike Woodard.
8 p.m.	Courage Classic Welcome and Program	Subaru Shack	Find your spot on the lawn in front of the Subaru Shack for special announcements and celebrations!
8:30 p.m.	Sit-in Movie	Subaru Shack	A family favorite – The Mighty Ducks! Bring your blankets or chairs and enjoy the show!





# SATURDAY

Time	Event	Location	Details
5-10:30 a.m.	Volunteers report to assigned location	On Route	Lunch will be delivered to you on route.
5:30-7:30 a.m.	Rider Check-In	Conference Center (upper level)	Most rider and volunteer packets were mailed before the tour. Forgot your packet? Stop by check-in for a new wristband, helmet, and bike sticker.
5:30-8 a.m.	Volunteer & Rider Breakfast	Jack's Slopeside Grill, Conference Center	Grab and go options – seating available inside Jack's Slopeside Grill. Wristbands required.
6 a.m. Copper Loop Route 8 a.m. Vail Pass Route 9 a.m. Family Ride Route	<b>Tour Start Times</b>	<b>Start</b> anywhere along Copper Road. <b>Finish</b> in the Flyer Lot (near Alpine Coaster). See map for details.	<b>Copper Loop riders:</b> on course by 6 a.m. <b>Vail Pass riders:</b> on course by 8 a.m. <b>Family Route riders:</b> on course by 9 a.m. <b>(Riders may not be on course before 5:45 a.m.)</b> These start times ensure that on-course services, including State Patrol escorts, course marshals, aid stations, sag wagons, and mechanical and medical volunteers will be available for your safety and comfort. If you start later than the designated times and are a slower rider, services may close before you are finished.
7 a.m.-10 p.m.	Shuttle Service	Village Loop including Alpine Lot	A free shuttle runs approximately every 15-20 minutes.
9 a.m.-1:30 p.m.	Rider Lunch	On Course	Lunch is included in your registration fee. The lunch stations are available for riders only. Wristbands are required for entry. Consult your route map for locations.



# SATURDAY

Time	Event	Location	Details
10 a.m.-7 p.m.	Summer Activities	Copper Mountain Resort	Summer Activity Day Pass Retail: \$79.00 Online: \$59.00 if purchased at least one day in advance of arrival. The Summer Activity Day Pass is valid for one day and includes: Unlimited: Scenic chairlift on Eagle, bumper boats, and climbing wall. (2) Runs on Wrecktangle, (2) Rides on Quad jump, (1) coaster ride (1) Go Kart (2) Zip Lines Equipment haul for an upgraded fee.
2-6 p.m.	BBQ/Tour Finish	Eagle's Landing – outside Camp Hale	BBQ will be available for all riders and volunteers with a wristband, and will also be available for purchase.
2-6 p.m.	All Kids Bike presents: Strider Adventure Zone .	Eagle's Landing – next to Mountain Melt	Bring your future Courage Classic riders to practice on Strider bikes!
5 p.m.	Tour Concludes (all riders in)		Thank you for riding and supporting Children's Colorado. See you next year!
5 - 7 p.m.	Brews & Tunes	West Lake	Artist to be announced





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